

Session 22: Lessons Learned

Integrating Process and Informatics at CO Kaiser Permanente to Achieve Benchmark Cardiovascular Outcomes

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- 1. Informatics and Decision Support must be developed and structured by processes and people implementing them.
- 2. Risk stratify, divide, and conquer!
 - -Measure, share, adjust...over and over
- 3. CV outcomes are the purview of ALL providers—not just Docs.
 - -Indeed, CV care is largely empiric and the purview of teams and non-MDs...including the patient!
 - -Allocate tools and resources to be based on CV risk
- 4. Develop tools to highlight ACTIONABLE PERSONALIZED GAPS
 - -NOT creation of endless LISTS
 - -Gaps must be accurate, timely, specific to patient, delivered at the time and place needed
 - -Quality first...Value will follow for the most part

Choose at least one thing that you've learned today that you will share or do differently as a result of listening to this presentation. Write this down below and the date to accomplish it.

Goal(s) or Learning(s) Date